

DESIGNER WEDDINGS

TERMS & CONDITIONS OF HIRE

The team at Designer Weddings wish to ensure that your wedding needs are met in every way. To allow a smooth transaction of the hire & purchase of items we wish to point out the following guidelines.

Payment of orders

All rates are on per day basis.

A 25% non refundable deposit is required at the time of confirming your order to secure your booking.

No order will be held without a deposit.

Any items which are required to be pre-purchased or custom designed by Designer Weddings Byron Bay prior to the wedding will incur an additional confirmation deposit.

Final numbers & payment are required to be confirmed (7) seven days prior to the wedding.

CANCELLATION

Cancellation will result in the forfeit of the deposit & all monies paid. At our discretion you may be entitled to change your date within (6) six months from the day of cancellation.

LOSS & DAMAGES

Designer Weddings Byron Bay will not accept liability for any loss or damage arising from items lost, stolen or damaged after delivery has taken place.

It is expected that all items will be returned undamaged.

Any damaged sustained to any items hired by the customer or their guests is the responsibility of the customer.

The customer is liable for the replacement of any items that may be damaged or go 'missing' from the wedding.

Charges will apply if items have been returned in a condition that does not allow for further usage.

Costs involved are calculated on (5) five times the amount of the higher item price.

Should the replacement value exceed the security deposit the customer will be responsible for excess cost.

SECURITY DEPOSIT

A security deposit is calculated into the total price & is refunded on return of hire items in good condition.

Security deposits will not be refunded until all items stated on the invoice are returned in good condition.

A copy of the customers driver's licence is required at the same time as the 25% deposit is payable.

PAYMENT METHODS

We accept payment via bank deposit, cheque or money order.

Please advise your preferred method of payment on your order form & our banking details will be disclosed to you for payment.

In the unlikely event that Designer Weddings Byron Bay are unable to fulfil your order, for reasons including, but not limited to, illness, accident, injury, we reserve the right to find substitute staff/companies to fulfil your order.

If we are still unable to fulfil the order, we reserve the right to cancel the order & will refund all monies to you.

I agree to the above Terms & Conditions

Name:

Date:

Signature: